[Minnie The Clown Parties :)](http://www.minnietheclownparties.co.uk/)
**Booking Form**

When proceeding to a booking, secured by paying a non-refundable deposit of £50, you agree to and accept the terms
of service listed below. This will form a contract between you and & [**Minnie Entertainment Limited**](http://www.minnietheclownparties.co.uk/)

|  |
| --- |
| **CONTACT DETAILS** |
| **Contact Name:** |  |
| **Organisation:** |  |
| **Email:** |  | **Mobile:** |  |
| **EVENT DETAILS** |
| **Character:** |  | **Child's Age:** |  |
| **Child’s Name:** |  | **Age Range:** |  |
| **No. of Children:** |  | **Date of Party:** |  |
| **Party Package/Length/Cost:** |  |
| **Any Special Requests/ Helpful or Important Information we should know about** | *Parties at Park: Please note, It is the responsibility of the event organiser to arrange a meeting location at an entrance to the park at a set time and walk the entertainer in to the party location. The entertainer will wait for 20 mins maximum if they can’t get a hold of the organiser on the phone. The entertainer is likely to be carrying lots of equipment and be in a costume, so we will not ‘search for the party.’* |
| **Event Address:** |  |
| **Postcode:** |  | **Time of Party:** |  |
| **Have any Questions? Please see FAQ’s** [**Here:**](https://minnietheclownparties.co.uk/faq/) |
| **HELPFUL INFORMATION WE NEED** |
| **Sweets/Lollipops or Raisins? – State allergies or requests such as ‘no gelatine’ or ‘Halal’** | All sweets allowed Raisins & Non Sweet PrizesHalal Sweets Vegetarian Sweets |
| **Do you prefer a Male or Female Entertainer Or don’t mind?**  | Prefer Male Prefer Female Surprise Me! |
| **Other Entertainment Acts for hire**Did you also know, we have Roller Skaters, Dancers, Stilt Walkers, Fire Eaters, Jugglers & More!See Prices and info [*here:*](https://minnietheclownparties.co.uk/other-acts-prices/) |
| **Music Required? (Portable Stereo Equipment will be brought, please organise a power supply for the entertainer)** |  |
| **Is there free parking available with easy access to venue?****Please provide parking details if needed:** |  |
| **Face Painting at the Party by us? Please provide 2 chairs & a table** |  |
| **How much space is available at your event?** |  |
| **If your event is outside what is your contingency plan if it rains?** |  |
| **Do you mind our entertainer getting a picture or short video with your birthday child for use on social media? Pictures & videos as you know help advertise our services to parents such as yourself.**  | Yes NoIf yes, the entertainer will ask on the day as well. |
| **How did you hear about/find the Minnie The Clown website?** | Google Gumtree Netmums FaceBook Recommendation Seen an Entertainer at a Party Other (Please state): |
| **If ‘Seen An Entertainer at a Party,’ Please name them here or state the character they were & who’s party it was so that we can reward them 😊** |  |
| **Direct Deposit:**Made payable to:   Minnie Entertainment LtdBank:                      NatwestSort Code:              601516Account No:          67957277(Please leave your name as a reference)**Or call/ WhatsApp 07736048663 to pay over the phone by card.**  |
| **Have a Discount Code? Name it here!**  |  |
| You have agreed to [Terms and Conditions of Service Effective as of July 2010**\***](https://minnietheclownparties.co.uk/terms-conditions/) |

\*It is a good idea to invite party guests to arrive at least 15 minutes prior to the arrival time
and to list a mobile phone number to contact you on the day of the event if necessary.

A non-refundable deposit of **£50** is required to confirm this booking; deposits may be transferable subject to availability.

Payment in full is required 7 days (5 business days) before the party/event.
Please note that payment is not confirmed until all funds have cleared; please allow 2-3 business days.

# Terms and Conditions of Service

**Effective as of July 2010**

[**Full T’s & C’s seen here:**](https://minnietheclownparties.co.uk/terms-conditions/)

**Terms and Conditions of Service**

**Effective as of July 2010**

**1. General**1.1   A parent, care giver or supervisor over the age of 18 MUST be present at children’s parties. Minnie The Clown Parties does not accept responsibility for the care and supervision of minors and you are required to make your own arrangements for adequate supervision.  Minnie The Clown Parties is not liable for any loss or damage caused or related to any act or omission by a supervisor, carer or parent.

1.2   Minnie The Clown Parties service is as indicated in the written quote and will be one or all of: face painting, balloon sculpting, games and entertainment. Regardless of any oral indication to the contrary, the service does not include venue selection.

1.3   The hirer is responsible for ensuring that they have obtained all of the necessary permits and/or permissions for hosting an event, with entertainment, at their chosen venue; including council permits for the use public land where applicable.

1.4   A Deposit and Booking Form filled out in full is required to confirm a party time and date.

1.5  BOOKING FORM: The email sent to you (the hirer) with your invoice and booking form must be replied to 5 days before the party with details added/amended (note the sweets/dietary requirements) and replied with YES to confirm that they are correct. It is your responsibility to check the contact number and address of the party, so the Entertainer can contact you if they can’t locate you on the day and to make sure they go to the correct address. Please check your phone on the party day near your party time in case the entertainer is struggling to find you.

1.6  Public Park Bookings. It is the responsibility of the event organiser to arrange a meeting location at an entrance to the park at a set time and walk the entertainer in to the party location. The entertainer will wait for 20 mins maximum if they can’t get a hold of the organiser on the phone. The entertainer is likely to be carrying lots of equipment and be in a costume, so we will not ‘search for the party.’

1.7  Festival/ Event Bookings. It is the responsibility of the event organiser to arrange a meeting location at an agreed time & location/ give detailed instructions on where to go upon arrival with a contact number that will be answered on the day.

**2. Who Can Participate**

2.1   All children must have permission from a parent or care giver to have their face painted. The event organizer is responsible for ensuring this.

2.2   Minnie The Clown must be advised if any of the children have known allergies, or skin conditions that may be relevant to face painting or balloon sculpting.

2.3   Due to the risk of infection, anyone who appears to be suffering from a cold sore, runny nose, conjunctivitis, or any other infectious skin complaint, or who has an open sore or irritation will not have their faces painted.  The performer may choose to paint one cheek, or the back of the hand as this skin is less sensitive.

2.4   Minnie The Clown performers have the right to refuse to paint the face of any child under the age of 2 years, or child reluctant to have their face painted. Young children do not always understand face painting and this can be a traumatic experience in some circumstances.  The performer will ask if they would like a design on the back of their hand where they can see what is being done and feel in control of the situation.

2.5   Minnie The Clown performers will refuse to paint the face of anyone who is abusive, violent, or intoxicated.

2.6   Harassment is not tolerated by the performers and a performer will cease a party if children continually misbehave.  Our performers are great entertainers, but we will not discipline your children for you.

2.7   Harassment is not tolerated by manned mascots. The event organizer is responsible for ensuring this. Please note that our mascots don’t speak as it breaks the magic. Please help them see – guide them to the cake table etc as their vision is limited. High Fives, hugs, photos & dancing fun is what we are there to do. We do not tolerate being hit, tails pulled, heads tried to be pulled off. Please watch out for this & control kids. If the mascot is being harassed in such ways, they are entitled to leave the party. No refund will be given. Please help the mascot leave the room without kids following them to the change room so as not to spoil the magic.

**3. Payment for Services**

3.1   A deposit of £50 must be paid in order to confirm a booking. Bookings are not confirmed until the receipt of this payment.  Payment is not processed until funds have cleared; please allow 2-3 business days.  Minnie The Clown may continue to accept bookings for the same date until payment has been made.

3.2   Deposits are not refundable. They may be transferable to another booking time / date subject to availability within the same calendar year.
3.4   Payment is required in FULL 5 business days before your event.  Payments are not accepted on the day of the event as performers do not handle cash out on the road.

**4. Cancellation Policy**

4.1   Please notify us as soon as possible if you need to cancel or transfer your booking. Cancellations MUST be made at least 7 days BEFORE your event to receive a full refund (less the deposit of £50 which is non refundable)

4.2   Cancellations made within 7 days of your event are required to pay for 50% of the total cost of the event, due to loss

of business.

4.3   Cancellations made within 24 hours of event will not be refunded.

4.4   Cancellations made due to unexpected weather conditions on the day will not be refunded.  Reasonable measures should be taken by the event organiser to provide an alternative location for the entertainment to take place, within close proximity of the original booking, in the event of unforeseeable environmental factors.

4.5   In the event of a performer being sick and unable to attend your party, all possible efforts will be made to find a replacement for your party. If unavoidable a full refund will be provided.  Please be aware that illness can be unpredictable and possibly disappoint if your event cannot be catered for.

**5. Privacy Policy**

1.1   The hirer’s personal details given in the Booking Form & Party Invoice; including Name, Phone Number, Address & Email will be kept on Minnie The Clown’s Parties secure database for tax purposes for 7 years.
1.2   We do not store customer credit card details, nor do we share customer details with any 3rd parties

**6. Covid\_19**

1.1  The party must run in accordance to the government’s current laws/guidelines, whatever they may be at the time of the party event. If the entertainer does not feel safe or that the laws/guidelines are not being adhered to, the entertainer will leave and there will be no refund. It is the parents’ responsibility to organise the children’s social distancing and to help maintain the 2m distance between the children and the entertainer. Please note that it is towards the end of the party they start to forget the social distancing with the entertainer as they are having too much fun so please be aware to maintain this throughout. Thank you.  <https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing/staying-alert-and-safe-social-distancing-after-4-july>

**7. Mascot Hire**
1.1 You will bring a £50 cash deposit upon collection, which will be refunded upon the safe return of the costume. You will sight the costume and its condition in the bag and agree that the costume you have hired has all the above items in the bag, including a bag that has a zip working. If you return the costume with any items missing, or damaged, you understand that you will forfeit your £50 cash deposit. If the bag is returned broken, you will lose £3 of your cash deposit to replace it.

1.2   A deposit of £25/ or £30 depending on the costume hire cost, must be paid in order to confirm a booking. Bookings are not confirmed until the receipt of this payment.  Payment is not processed until funds have cleared; please allow 2-3 business days.  Minnie The Clown may continue to accept bookings for the same date until payment has been made.